

WRTA Visitors Procedures

VISITORS

A visitor is an individual with disabilities who does not reside in the jurisdiction served by WRTA's complementary paratransit service. WRTA will make the service available to a visitor for any combination of 21 days during any 365-day period beginning with the visitor's first use of the service during such 365-day period, provided they meet the conditions below.

A. Visitors with Eligibility from another Transit Agency

Individuals who other transit agencies have determined to be ADA paratransit eligible can present documentation of eligibility received from these other agencies. WRTA "will give 'full faith and credit' to the ID card or other documentation from the other transit agency. WRTA will accept a certification by such individuals that they are unable to use fixed route transit".

B. Visitors without Eligibility from another Transit Agency

WRTA will need the documentation of the individual's place of residence. For visitors whose disability is not apparent (e.g., cognitive disability or cardiac condition), WRTA will require documentation of disability, such as a letter from a medical professional or eligibility for other services based on a determination of disability, is permitted.